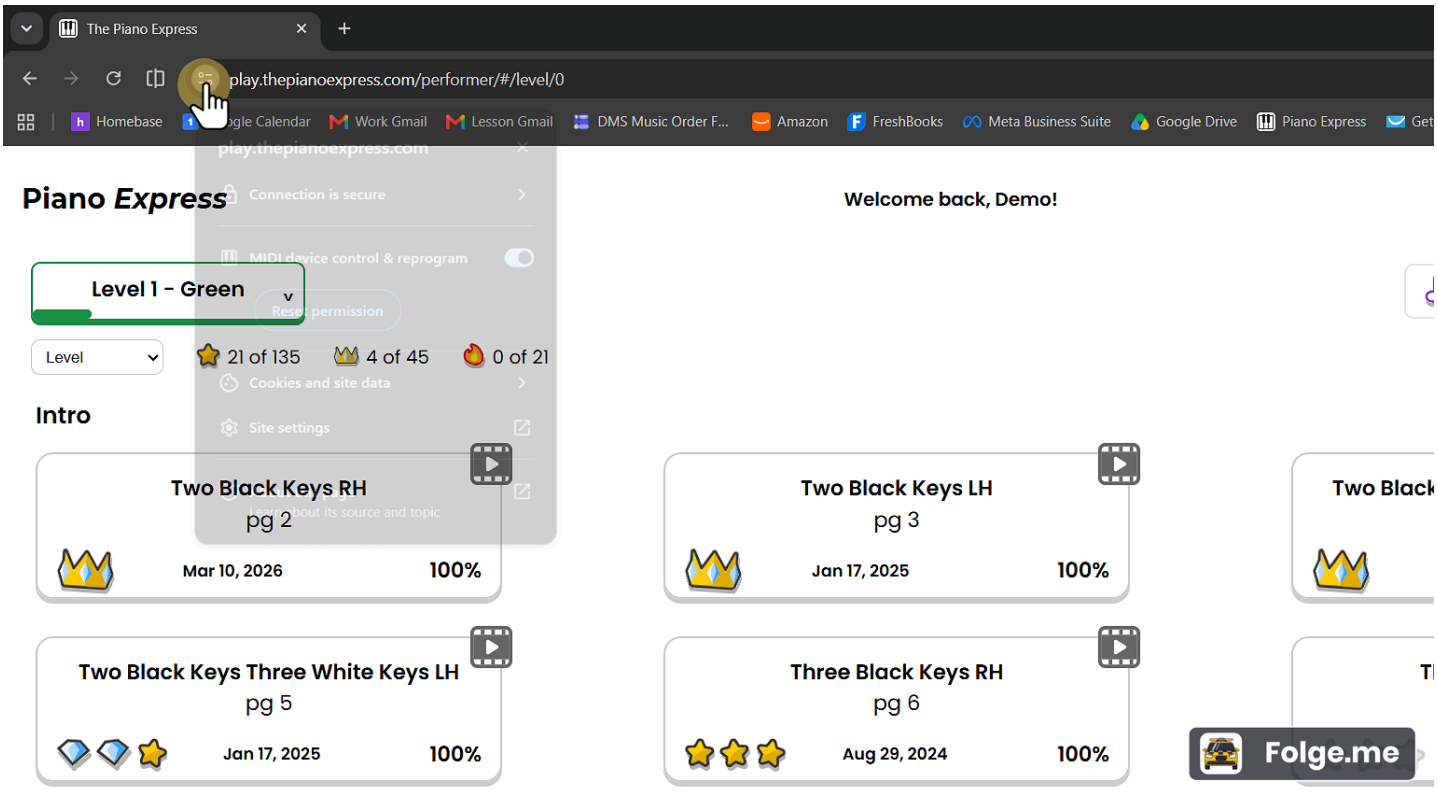
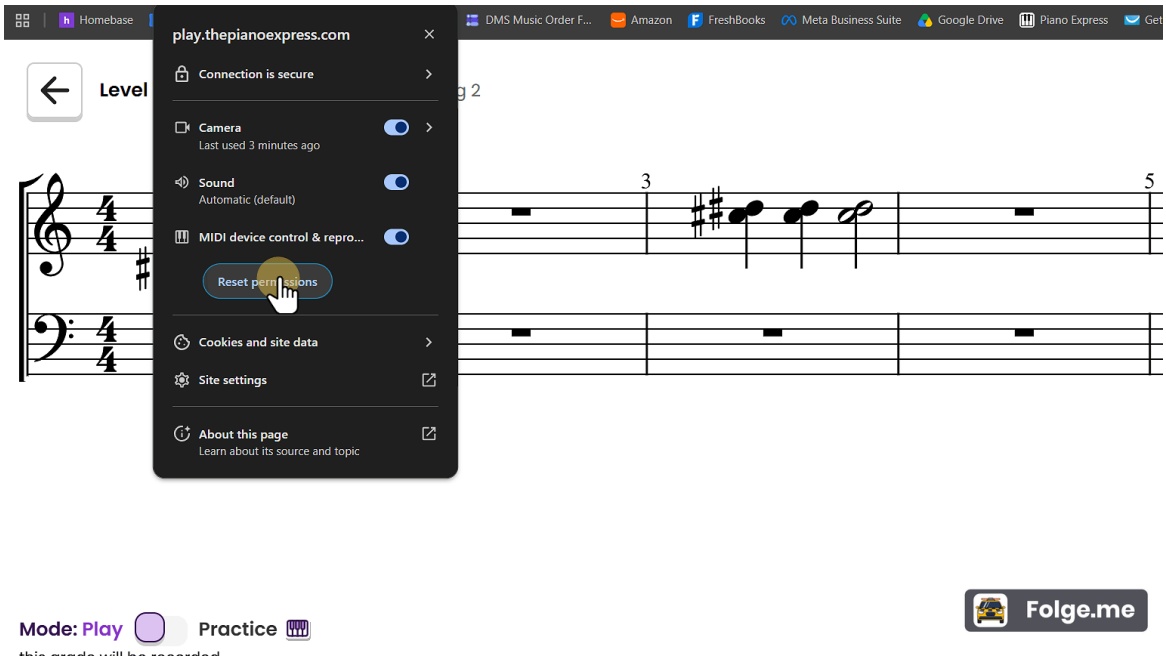
PX Windows Troubleshooting

If you are using a Windows computer, and the Piano Express software is not grading your progress, follow the steps below.

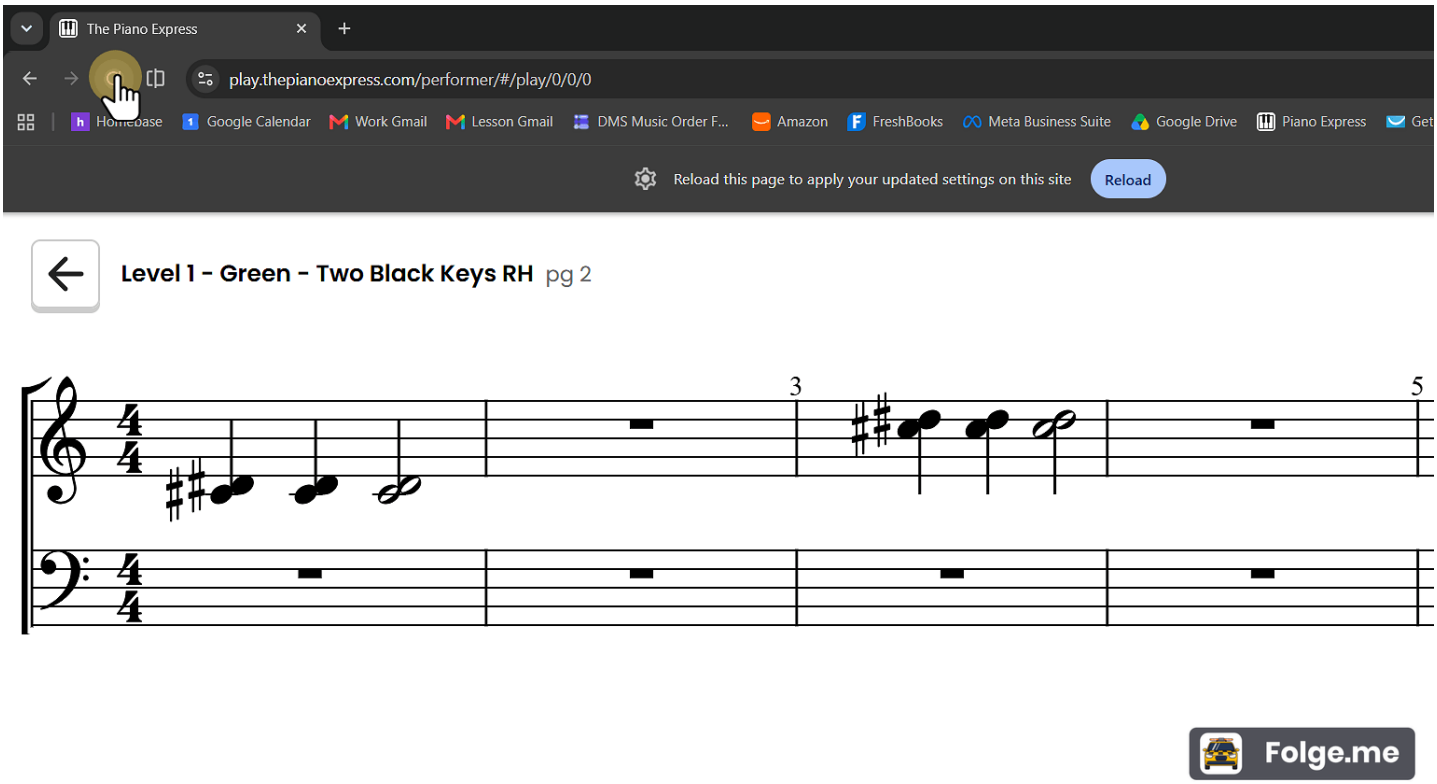
1 Click "View site information"



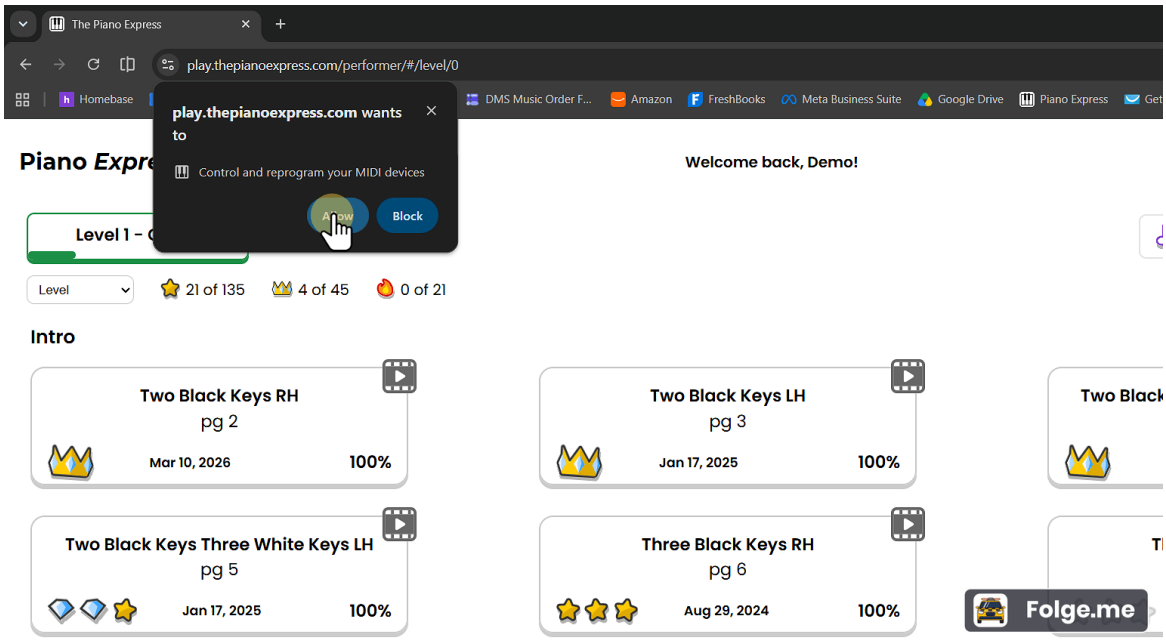
2 Click "Reset permissions"



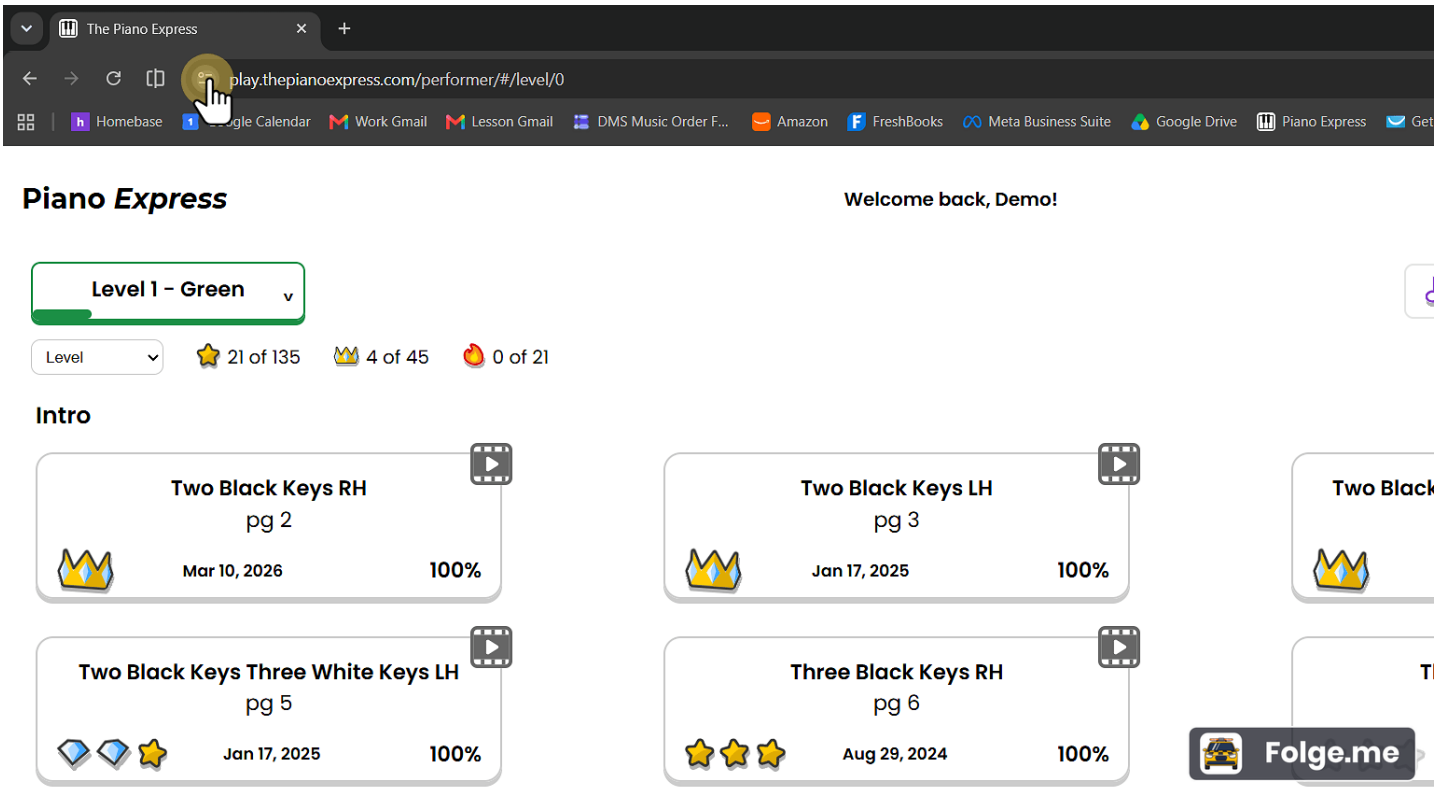
3 Click "Reload"



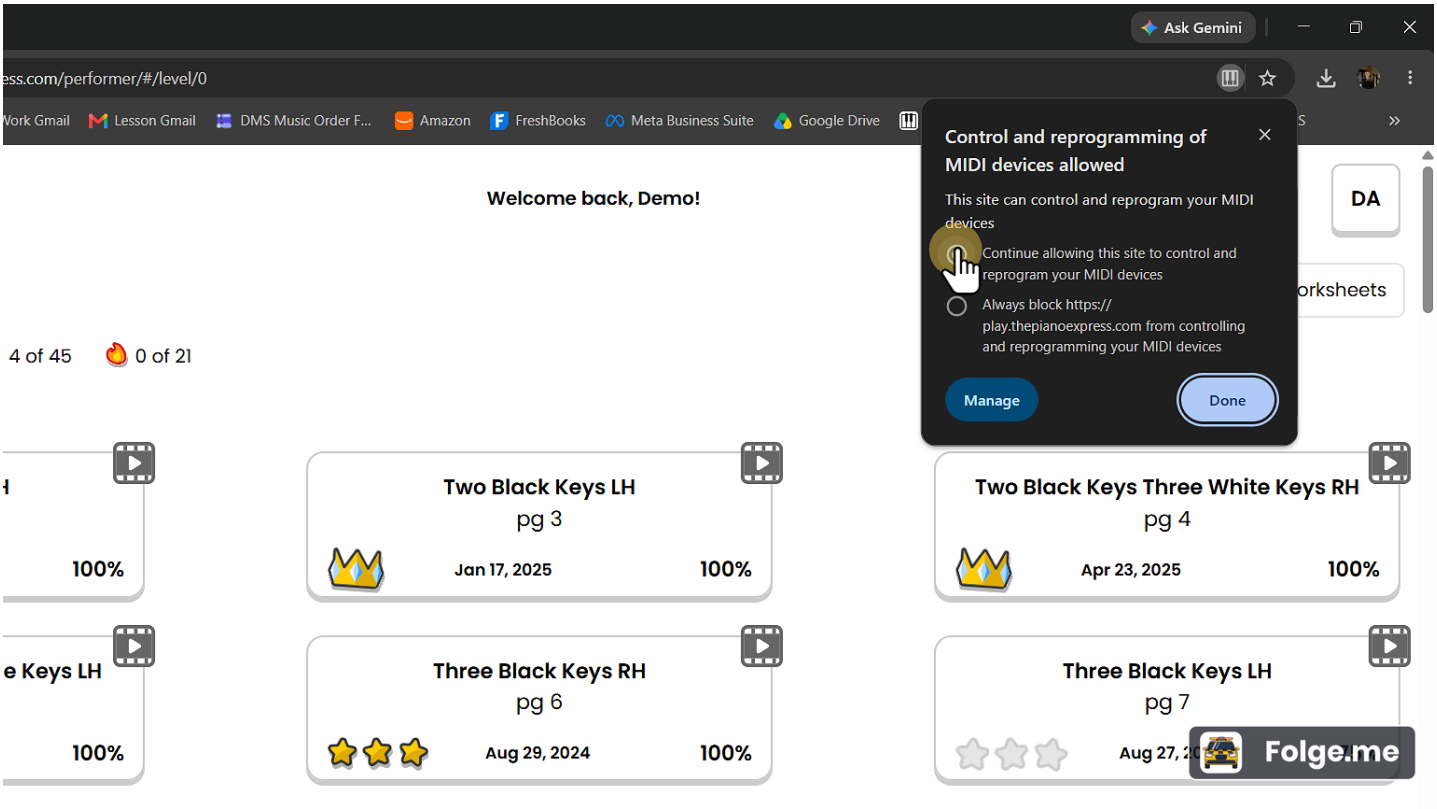
4 Click "Allow"



5 Click "View site information"



6 Click "Continue allowing this site to control and reprogram your MIDI devices"



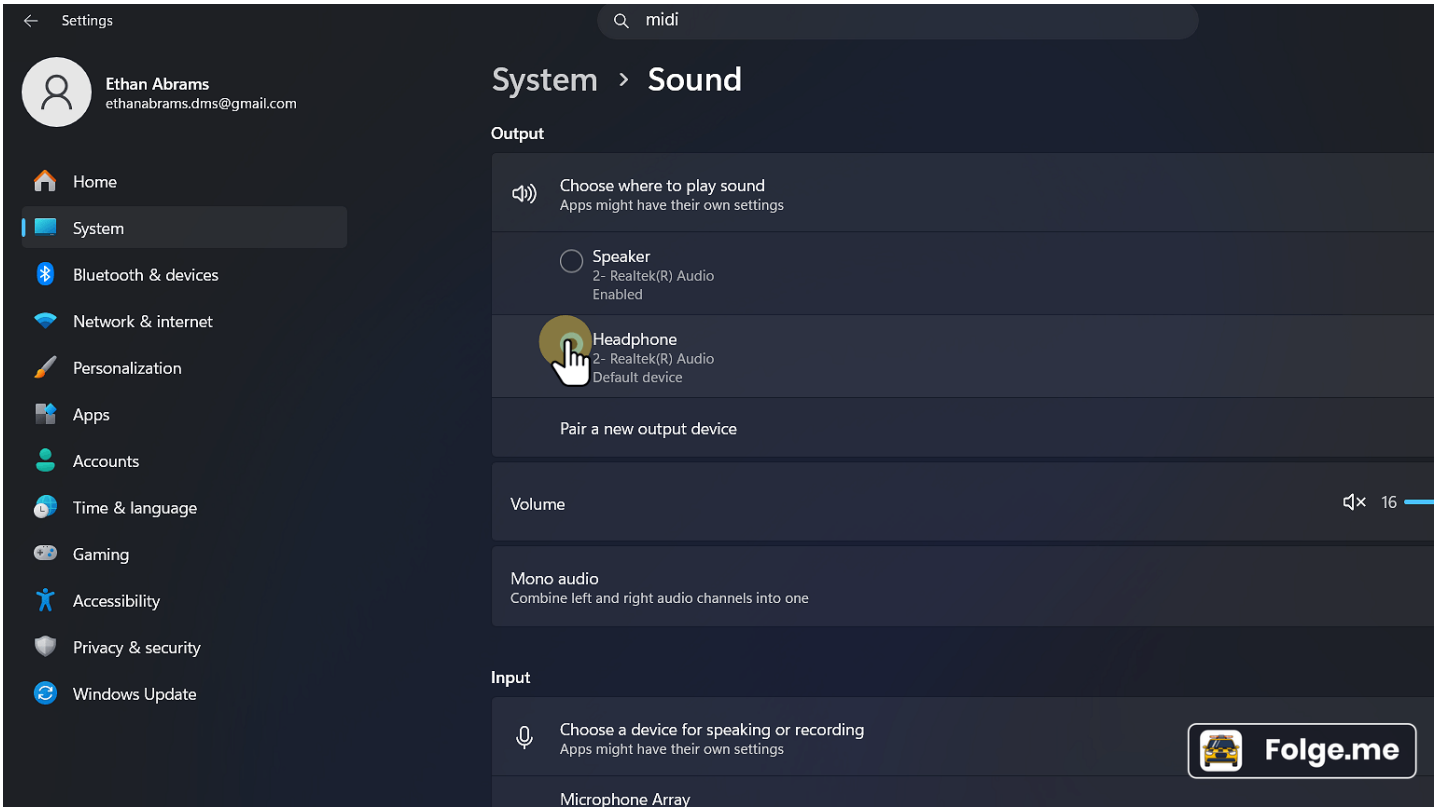
7 If this does not fix the problem, try this:

8 Click "Volume levels, output, input, sound devices"



9 Click "Headphone"

Ensure that the output is set to headphone



10 Click "Reload"

