



Simple Setup Guide for Online Lessons

This guide walks you through **how to get connected** for an online *Piano Express* lesson (as a student and a teacher).

FOR STUDENTS

What You'll Need

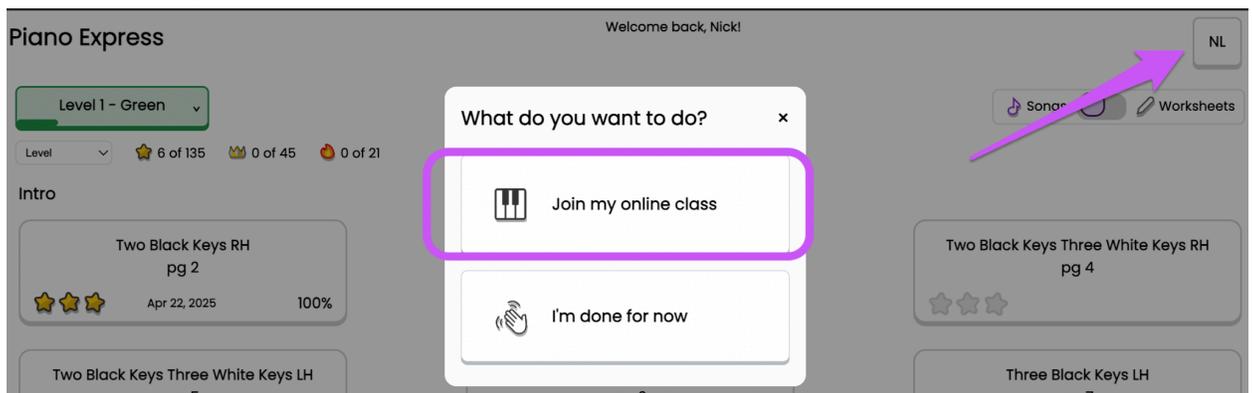
- **2 Devices:** A computer/laptop with a Chrome Browser, or iPad (must use iOS app)
 - one for Zoom / web conferencing
 - one for the app
- A piano or keyboard connected to your device (USB or MIDI cable)
- Your Piano Express QR code

Step 1: Log In

1. Go to play.thepianoexpress.com
2. Scan your **QR code** (your teacher needs to send this to you) to log in as a **student**

Step 2: Join the Online Class

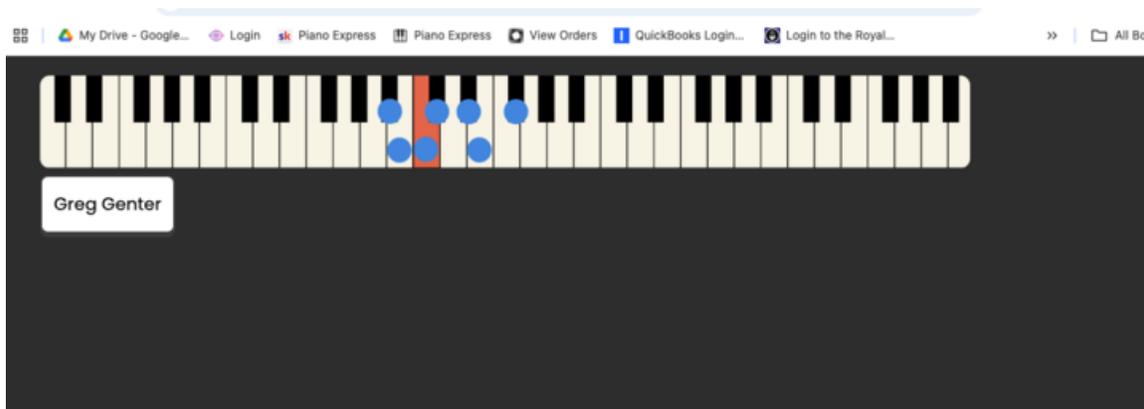
1. Click your **initials** in the top-right corner
2. Select **"Join My Online Class"**



3. Choose your teacher's room

You should now see:

- A piano keyboard on your screen
- Blue dots lighting up when keys are played



If You're Not Seeing Blue Dots... Check Your Piano Connection.

To make sure your keyboard is connected correctly:

1. Click on any **Song**
2. Tap **any two black keys three times quickly** (tap-tap-tap)

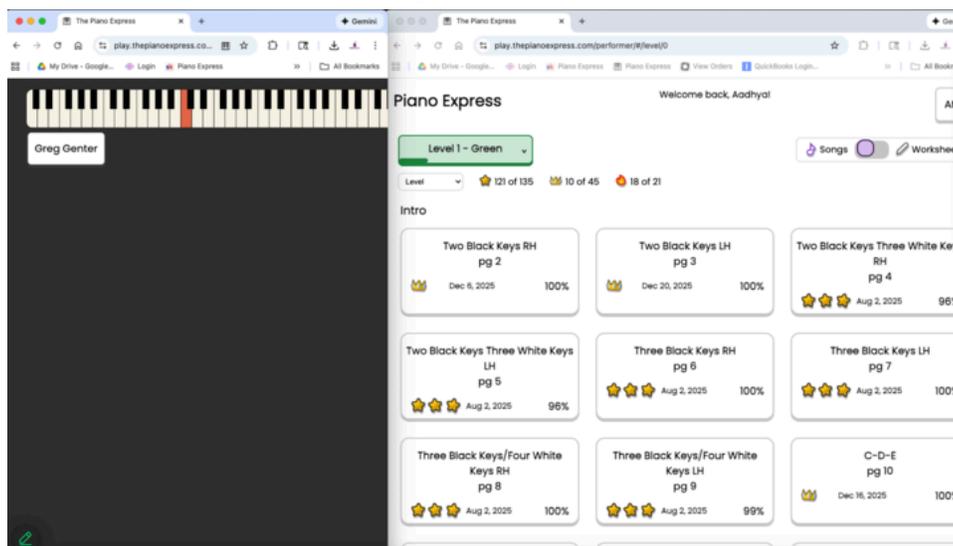
If the song starts playing → you're connected ✓

If not → refresh the browser and try again.

If still no connection → troubleshoot using [this guide](#)

Step 4: Open a Second Window

- Repeat **Step 1: Log in** on a separate window.
- Use the second window for the songs and worksheets, as shown below:





Step 5: During the Lesson

- Keep the keyboard window open to see:
 - Your virtual piano
 - The teacher's virtual piano
- Keep the other window open to see:
 - Your songs
 - Your worksheets
- Follow along as the teacher demonstrates



FOR TEACHERS

What You'll Need

- **2 Devices:** A computer/laptop with a Chrome Browser, or iPad (must use iOS app)
 - one for Zoom / web conferencing
 - one for the app
- A piano or keyboard connected to your device (USB or MIDI cable)
- Your Piano Express teacher login
- Two browser windows open (virtual piano and dashboard)
- Speakers or headphones
- Microphone (with noise filtering turned OFF)

Reminder: Before their first lesson, send a QR code to students (PDF or PNG) and ask them to print it.

1. Log in to your account and select the student.

The screenshot shows the Piano Express dashboard with the following elements:

- Navigation:** Piano Express, Students (selected), Teachers, Materials, Now, Log
- Online Class:** BF
- Active Line Graph:** Shows activity from Sep to Jan. A peak of 247 is marked in November.
- Students per level:** A horizontal bar chart showing the number of students at each level (Level 1 to Level 6).
- Search and Filter:** A search bar with a magnifying glass icon and a "Hide Inactive" button.
- Count:** 251
- Table:** A table with columns: Name, Stars: 14 days, Last Log-In, Current Level, and Status. A purple arrow points to the first row.
- + New Student:** A button in the bottom right corner.

Name	Stars: 14 days	Last Log-In	Current Level	Status
[Redacted]	1	5 days ago	Level 1	Active
[Redacted]	11	7 days ago	Level 4	Active
[Redacted]	0	About 2 months ago	Level 5	Active
[Redacted]	1	About 19 hours ago	Level 4	Active
[Redacted]	3	7 days ago	Level 3	Active
[Redacted]	0	About 18 hours ago	Level 4	Active
[Redacted]	7	7 days ago	Level 1	Active



2. Click their QR Code.

Piano Express Students Teachers Materials Now Log

Details

Status Active

Last Log-In 1/15/2026

Highest Level Early Intermediate Repertoire A, Song 203

Studio Piano Express Ashburn

7 Day Badges 3 3

30 Day Badges 3 3

[Copy Badges for Email](#)

Stats for **1/9/2026 - 1/15/2026**

incomplete **Failed** **Passed** **Perfect**

Date **Tries** **Breakdown (includes practice tries)**

Date	Tries	Breakdown
Fri	0	
Sat	0	
Sun	0	
Mon	0	
Tue	0	
Wed	42	16 (grey) 12 (red) 14 (green)
Th	26	12 (grey) 10 (green) 4 (yellow)

3. Copy as a PNG or "Save Image As" and select PDF. If PNG, paste in an email. If PDF, attach in an email.

play.thepianoexpress.com/tr.html?name=hazel+Gerber&sal=UFGyL%2FOWWzwnWDMG6%2BVKSRQAZH5MRITFA3YzYtS...

Hazel Gerber

- Open Image in New Tab
- Save Image As...
- Copy Image**
- Copy Image Address
- Create QR Code for...
- Edit Image



Step 1: Log In as a Teacher

1. Go to play.thepianoexpress.com
2. Click “I’m a Teacher”
3. Log in with your teacher account

Step 2: Start the Online Class

1. Click “Online Class” (top-right)

The screenshot shows the Piano Express teacher dashboard. At the top, there are navigation tabs: Piano Express, Students, Teachers, Materials, Now, Log, and Online Class. A line graph on the left shows 'Active' students from Sep to Jan, with a peak in Nov. A bar chart on the right shows 'Students per Level' from Level 1 to Level 6. A purple arrow points to the 'Online Class' tab. Below the charts is a search bar and a 'Hide Inactive' button. A table below shows a list of students with columns for Name, Stars (14 days), Last Log-In, Current Level, and Status.

Name	Stars: 14 days	Last Log-In	Current Level	Status
[blurred]	1	5 days ago	Level 1	Active
[blurred]	11	7 days ago	Level 4	Active
[blurred]	0	About 2 months ago	Level 5	Active
[blurred]	1	About 19 hours ago	Level 4	Active
[blurred]	3	7 days ago	Level 3	Active
[blurred]	0	About 17 hours ago	Level 4	Active
[blurred]	7	7 days ago	Level 1	Active

2. Your classroom piano window will open
3. Students will join using **Join My Online Class**

You'll now see:

- Your virtual piano
- All students' virtual pianos with names beneath

Step 3: Recommended Setup (Very Important)

Recommended: You do not NEED two devices, but it's helpful to have. Alternatively, you could use a second monitor.



Also recommended: A second camera for an overhead view with the camera on your hands ([you can use a stand like this](#))

- **First Window** for online Class (virtual pianos)
- **Second Window** for regular *Piano Express* view (songs, worksheets, assessments, NOW feed)
- **Third Window (or Device)** for the Zoom call

Step 4: Teaching with Songs & Worksheets

1. In the second window, go to the NOW tab to access:
 - **Songs** for group playing
 - **Worksheets** for written work

Time	Status	Score
11:34:56 AM	Scored	58
11:34:35 AM	Scored	91
11:34:03 AM	Scored	91
11:33:32 AM	Scored	28
11:33:26 AM	Scored	92
11:32:54 AM	Scored	26
11:32:47 AM	Scored	88
11:32:15 AM	Scored	90
11:31:42 AM	Scored	91
11:31:31 AM	Scored	13
11:31:03 AM	Scored	90
11:30:30 AM	Scored	92
11:29:58 AM	Scored	95
11:29:25 AM	Scored	64

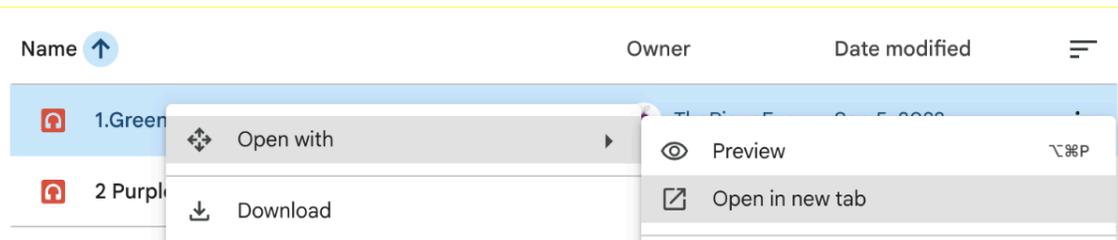
2. Students can:
 - Draw
 - Erase
 - Save their work
3. When they click **Save**, you can see their work

This works even while students are actively playing.

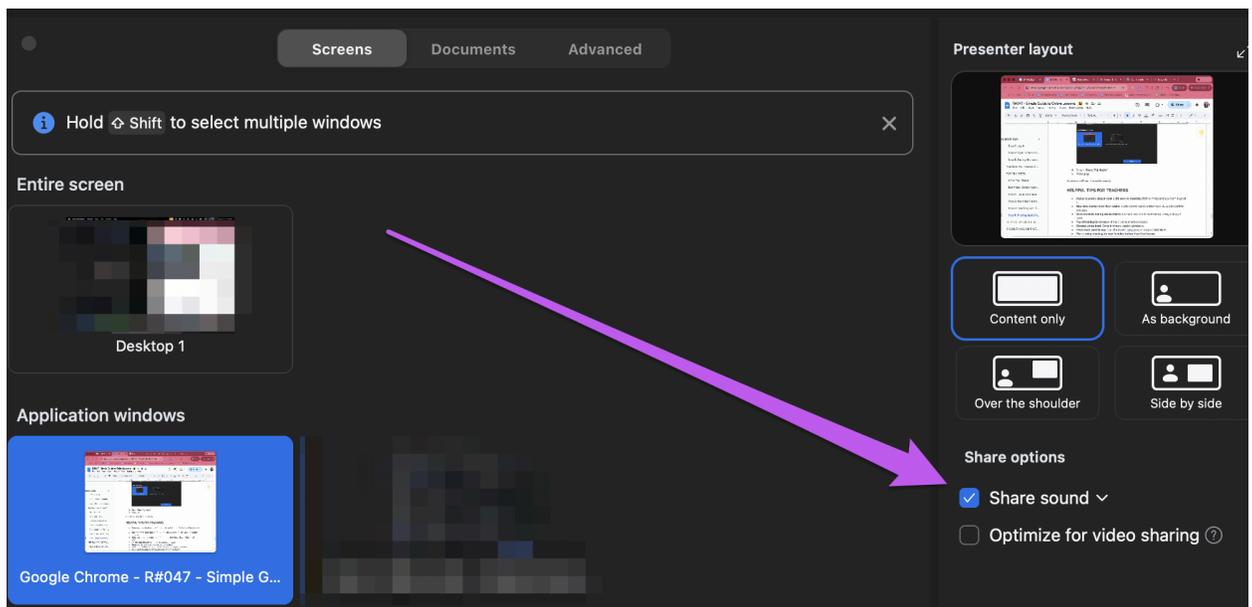
Step 5: Playing Audio for Students

To play clean audio (finger drills, tracks, etc.):

1. Open the audio file in a **Chrome tab**



2. Click **Share Screen (in Zoom)**
3. Select **Chrome Tab**
4. Check **“Share Sound”**



5. Press play. Students should hear the audio clearly.

HELPFUL TIPS FOR TEACHERS

- **Online teachers should send a QR code to students (PDF or PNG) and ask them to print it.**
- **Blue dots matter more than sound.** Audio quality varies online—use visuals to confirm accuracy.
- **Mute students during assessments.** Unmute one at a time while watching activity in NOW.
- **Try refreshing the browser** if there are connection issues.
- **Chrome works best.** Other browsers can be unreliable.
- **iPads must use the app (not a browser).** Device must support **iOS 18.4+**.
- **Plan a setup meeting for new families before their first lesson.**
- **Students should log in 10–15 minutes early** for their first online lesson.
- **Two tabs = smoother lessons.** One for playing, one for monitoring and teaching.



- **For book distribution:** we recommend that families buy their own books from pianoexpress.shop.

IF SOMETHING ISN'T WORKING

1. Refresh the browser.
2. Close the tab and reopen it.
3. Make sure:
 - Keyboard is powered on
 - Chrome or iOS device is powered on
 - Cable is fully plugged in
4. Try again.

If needed, email the tech team directly at support@grouplessons.com.